Capabilities & Case Studies



Organization Background

- IT company started by seasoned professionals with years of IT entrepreneurship background.
- Collective knowledge base of ninety man years from diverse disciplines such as Statistics, Econometrics, IT, Management and Accounting and Computer Science.



Areas of Expertise

- Open ERP 7.0 & ODOO v 11.0
- Web Applications
- Mobile Applications
- Data Integration Applications
- Business Intelligence Applications



Case Study On Open ERP - CRM



CRM Features

This is a solution for a mid sized BFSI product distribution company in SE Asia, with a team strength of 600 tele callers and 4000 field sales representatives.

The system broadly comprises of:

- ERP (Open ERP / ODOO v.11.0)
- CRM integrated in ERP (Operational and Analytical CRM)
- Dialer (Asterix based)
- Backend BI engine
- Mobility solutions integrated with CRM (Android & iOS)
- Digital Marketing solutions



CRM – Functional Flow

Lead Generation



Collection and consolidation of prospective Customer information in the form of contacts, name, location and other information into a qualified Lead Repository

Campaign Creation



Creation of Campaign for a product assigning it a specific name, alignment of Team and identification of applicable Stages

Lead Distribution



Distribution of Qualified Leads to the identified Team(s)

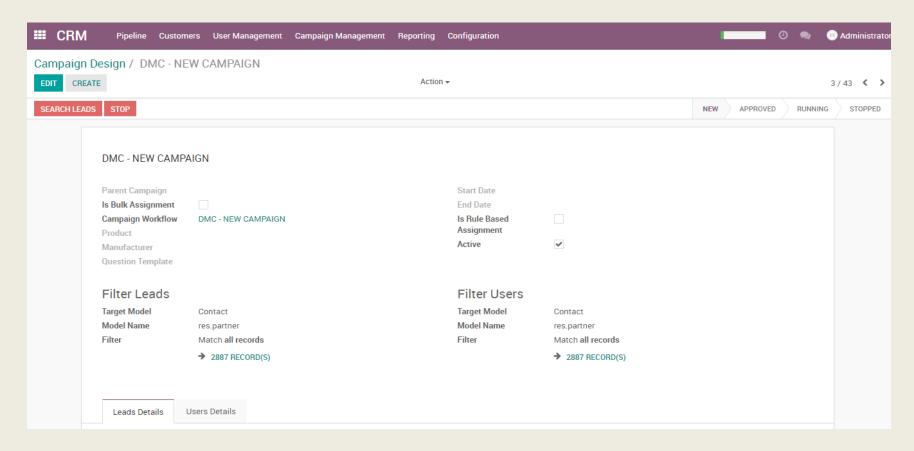
Sales Journey



Tool based execution of the Sales process with Dynamic Workflow through different Roles & Responsibilities to convert a prospective Lead to a satisfied customer



Campaign Interface





Hierarchy Interface

Ⅲ CRM Pipeline	e Customers User Management C	ampaign Management Reporting Co	onfiguration		2) 💂 🌀 Administrator
Team Hierarchy			★ Team Hierarchy 🗶	Search	Q
CREATE IMPORT ▼ Filters ▼ ≡ Gr				★ Favorites ▼	
	Role	Reporting Manager	Unit Name	Code	Active
▼ TELELAB (9)					0
	☐ TL	UH	TELELAB	TELELAB - TL	+ 🗸
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	SA	UH	TELELAB	TELELAB - OFFICE STAFF-SA	+ 🗸
	QA DOC	UH	TELELAB	TELELAB - OFFICE STAFF-QA DOC	+ 🗸
	☐ FPC DE	UH	TELELAB	TELELAB - OFFICE STAFF-FPC DE	+ 🗸
	QC & QA		TELELAB	TELELAB - QAQC	+ 🗸
	QC		TELELAB	TELELAB - QC	+ 🗸
	FPC/DSC/FSR/VFSR		TELELAB	FDFV	+ 🗸



Technical Stack

■ ERP Platform

- ODOO version 11

Backend Database

Post Gre SQL

Frontend

Advanced Javascript, CSS,

XML

Scripting

Python ORM



Case Study on Integrated Dialer with Odoo



Features of Dialer system

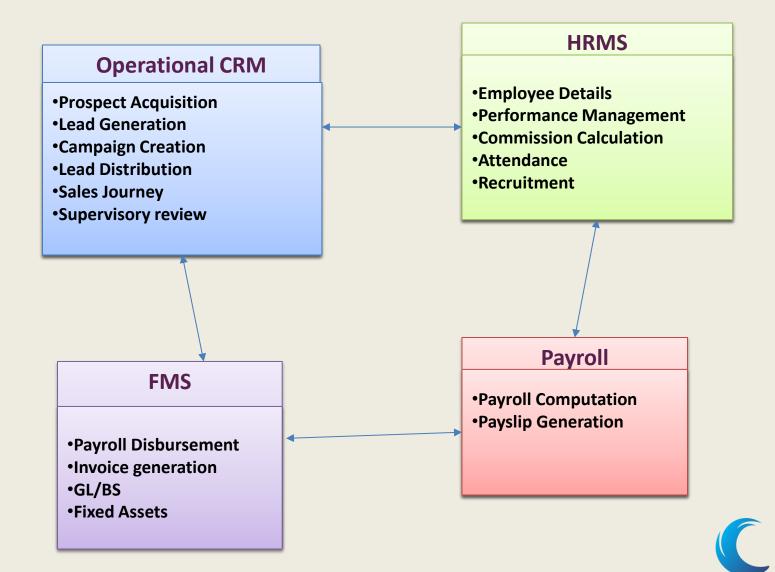
- Inbound calls
- Outbound Calls
- Call Barging
- Whispering
- Snooping
- Call Recording
- Voice Blaster



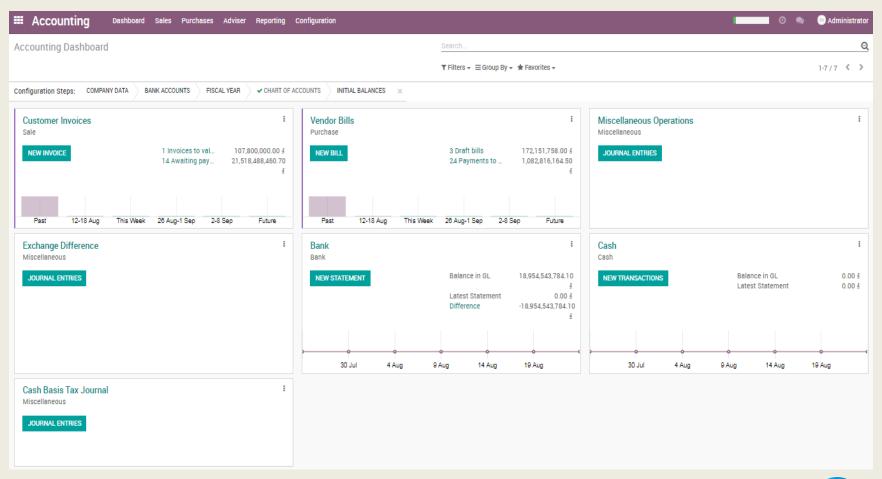
Case Study On FMS, HRMS



ERP – System Level

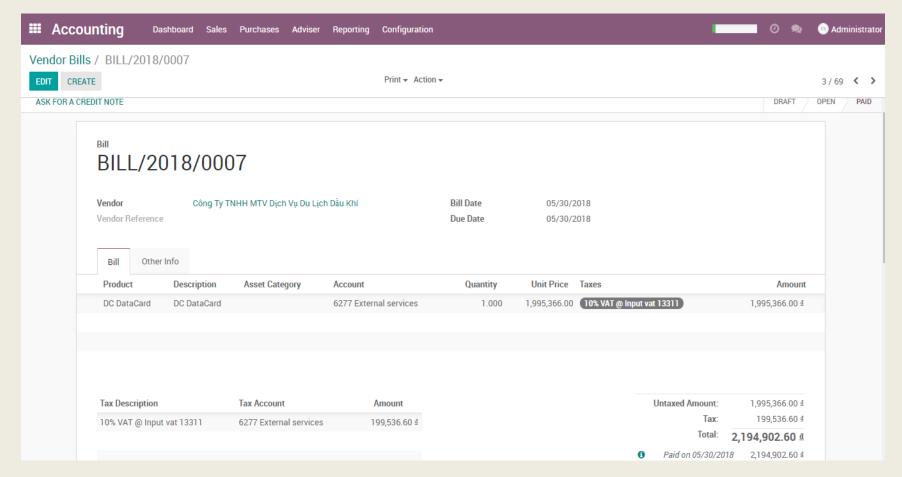


Accounting Dashboard





Invoice Example





Mobile applications Lifestyle & Wellness



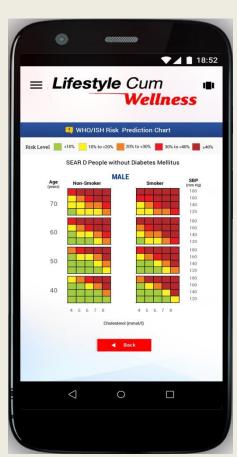
System Features

- Enable users to determine the risk level as per WHO / ISH charts.
- Provide guidance based on the risk category.
- In case of Low risk category, the Ten Commandments for having a healthy heart will be shown.
- For Medium & High risk categories, users will be advised to consult a doctor.
- Chat screen will also be provided for communicating with CSI & addressing queries.



Mobile Screen Images









Tech Stack – Lifestyle & Wellness App

Front end : Ionic Framework

Middleware : Java Spring

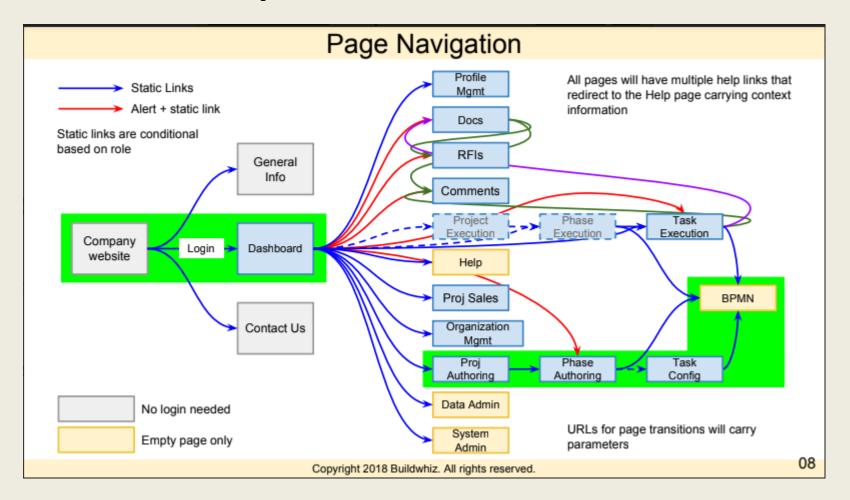
Database : SQL Lite



Case Study on Web apps Buildwhiz - BPMN

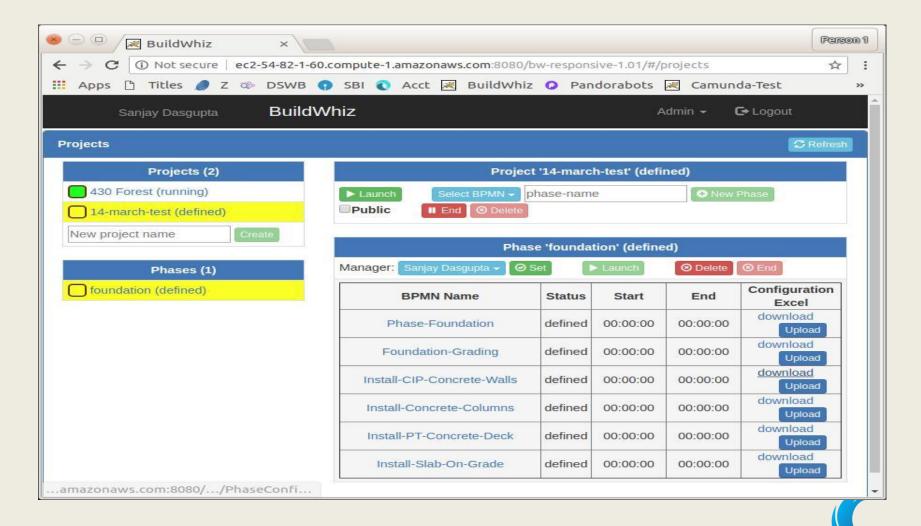


System Features

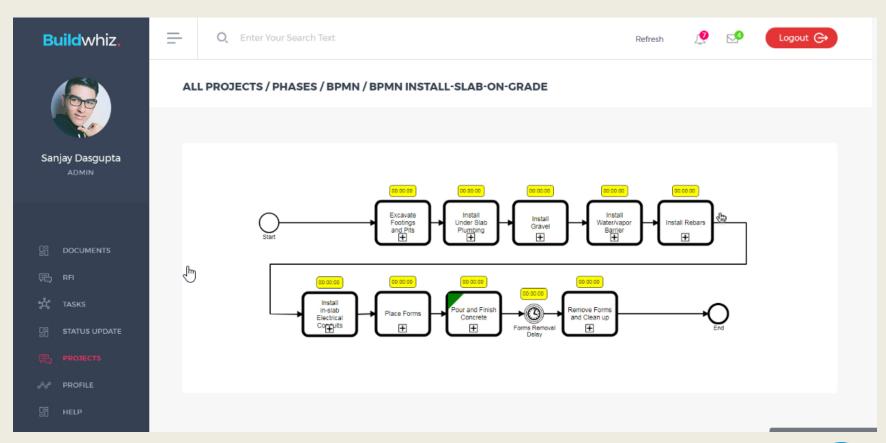




Projects Screen



Projects / Phases





Tech Stack - Buildwhiz

• Front end : Angular JS 5.0

• Tools : InVision

Middleware : Java Spring

Database : Mongo Db



Mobile Apps BFIT Café Network



Scope of Work & Objective

- Have a network of restaurants that agree to have a list of items that meet the BFIT criteria; the menu items can be customized as per each restaurant's cuisine type so that it's easy for restaurants to adopt the BFIT menu. Each restaurant should offer at least a few BFIT items so that there is enough interest for customers.
- Market the restaurants and the menu items on different Facebook groups including the BFIT Facebook group.
- Enable users to find restaurants close to them that participate in the BFIT Café network. The users can also rate each item/restaurant and provide reviews.
- Organize events to highlight the benefits of WPB diet and provide a forum to introduce the local participating restaurants. Offer some food items to the participants during events.
- Build the awareness that plant based food with low or no Salt, Oil & Sugar (SOS) can be delicious.



BFIT Screen Images







Tech Stack - BFIT Café

Front end : Android Studio/ IOS XCode

Middleware : Java Spring

Database : SQL Lite / Post Gre



Case Study -Web Applications Supply Chain Spend Analytics

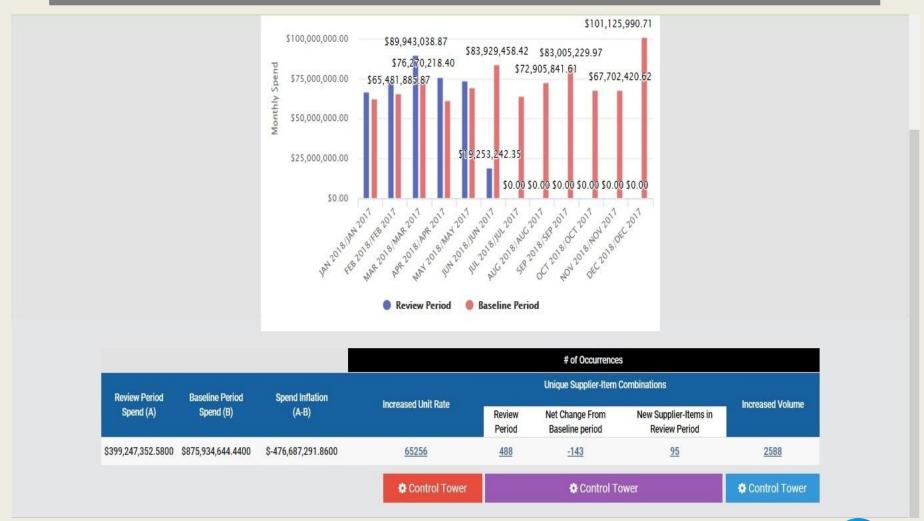


Keystone – Spend Analytics System

- The portal provides deep dive views into the supply chain spend data, in order to provide management actionable insights into:
 - Total Spend Inflation
 - Unit Rate Inflation
 - New Item / Supplier Inflation
 - Increased Volume Inflation



Total Spend Inflation Graph Screen



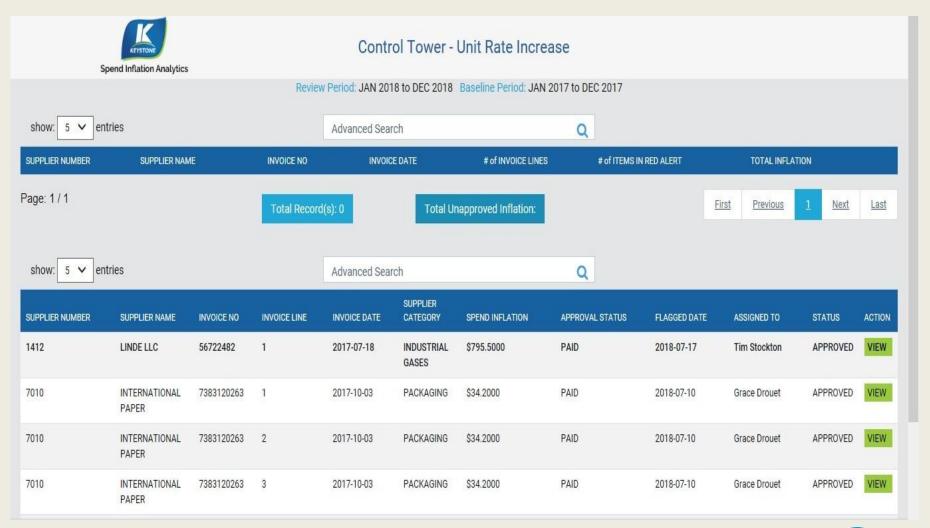


Keystone – Control Tower

- The Portal has a Control Tower feature
- ✓ Control Tower brings out the individual occurrences of spend inflation
- ✓ User can come to the Control Tower directly from the Home page or by drilling down from Spend Inflation Analytics
- ✓ Control Tower will be typically used to view and act on spend inflation items that are Unaddressed or WIP (Default). However, the user can choose to see Addressed inflation items as well.
- ✓ All inflation items are unaddressed to start with. User can act to make them WIP or Addressed.



Control Tower – Unit Rate Increase





Keystone – 3rd Party Funding Analysis

- Suppliers use bill discounting by approved 3rd party financiers - to increase profitability by optimizing discounting / Working Capital cycle
- Portal provides insights into:
- Quantum of 3rd Party Funding
- ☐ Search by Supplier Name & ID & Category ID
- Obtains detailed drill down up to invoice row item level, including approval status.



3rd Party Funding Analysis





Tech Stack - Spend Analytics

• Front end : HTML V, CSS, Angular JS 5.0

Middleware : Java Spring

Database : Post Gre



Master Data Management



Problem Statement

 Lead Inventory (LI) of customer data has continuous data feed.

 Source of data is multiple and growing with inputs from data users.

 Most updates are done manually and has led to redundant and unauthenticated data.



Customer Requirement

- Maintain customer data in a standardized way with flexibility and incremental updates which will be referred to as Customer Information Folder (CIF).
- Data from Lead Inventory will follow several reconciliation steps to move to CIF.
- There is a parallel storage of customer information in a data warehouse.
- A periodical comparison and reconciliation of both data is needed to minimize gap.
- Data in CIF is required to be profiled to uniquely identify customers.
- Database needs to be defined and has to be scalable with rules for access.

Tech Stack - Master Data Management

- Data Integration Tool
- Backend
- Future input capture
- Scripting

- -Talend
- Oracle
- HTML V,CSS,XML
- Advanced Java



Thank You

